# **Community Resource Guide**

# **Prepared by:**

# **Terrell Independent School District**



2019-2020

# Terrell Independent School District Community Resource Guide

Assistance is available to students & families of Terrell ISD in making application/ accessing available resources. Contact student's campus for information.

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## Children's Services

Early Childhood Intervention (ECI)

1149 Ridge Road Rockwall, TX 75087

Phone: (972) 562-0331 Fax: (972) 722-7076

Office Hours: 8:00 am - 5:00 pm, Monday - Friday

Early intervention for children birth to 3 years old with developmental disabilities or delays

Fees: Bill insurance, Medicaid, Sliding scale Eligibility: children under age 3 years old with delayed

development

Intake procedure: Call for appointment Service Area: Kaufman, Rockwall, Collin counties

#### **Child Abuse Hotline (reporting)**

Phone(s): (800) 252-5400

Office Hours: 24 hours a day, seven days a week.

To report suspicions of abuse/neglect of children or abuse/neglect/exploitation of persons 65 years or older and adults with disabilities. **Emergencies, call 911**.

## Children's Health Insurance Program (CHIP)

Phone: (972) 932-9160 Fax: (972) 932-9182

2525 E. Highway 175 Kaufman, TX 75142

Can apply online @ yourtexasbenefits.com

Office Hours: Mon. – Fri. 8:00 am – 5:00 pm,

Tex-Care partnership for children's insurance, CHIPS or Medicaid for low income families **Eligibility:** Uninsured children birth- 18 years **Intake procedure**: call for application

Service Area: Rockwall, Kaufman, and Navarro counties

**Child Find:** Comprehensive system that assures all children in need of early intervention or special education services are located, identified, & referred. Children who are deaf or blind can be referred as early as birth. Children who have language or articulation problems, cognitive difficulties, delays in motor/physical development, behavior problems, or a toddler who may not begin showing independence in daily life skills, can be referred anytime after the age of 3.

**Intake Procedure:** To make referral or ask questions, in Terrell, may call Terrell ISD at 972-563-7580 or Special Education office of your local school district.

## **Kaufman County Juvenile Probation**

Phone: (972) 932-0320 Fax: (972) 932-0479 P.O. Box 1137 300 West Mulberry Kaufman, TX 75142

#### **Disaster Relief**

American Red Cross Disaster Relief and Training

Phone(s): (903) 455-7932 or 1-877-272-7337

2500 Lee Street Greenville, TX 75401

Office Hours: 8:00 am – 5:00 pm, Monday – Friday Call for apointment

Responds to natural disasters, single & multi-family, provides vouchers for local merchants to re-establish

their homes; provides emergency assistance to military families **Service Area: Kaufman,** Ellis, Van Zandt and Rockwall counties

## **Employment**

#### EEOC (Equal Employment Opportunity Commission) 1-800-669-4000

#### **North Central Texas Workforce Commission**

Phone: (972) 563-7271 109 Tejas Drive Ste 300 Terrell, TX 75160

Office Hours: 8:00 am – 5:00 pm, Monday – Friday

Helps clients find jobs; counsels job seekers having special employment problems.

Experience Works: trains older Texans for minimum wage local jobs, primarily for older women

who have not been in the work force in recent years but also others. **Project Rio**: assists prison inmates & youth offenders in finding jobs

Fees: None Eligibility: Unemployed individuals Intake procedure: Call or walk in

Service Area: Kaufman County

## The Choices Program, Texas Work Force Commission (TWC)

Phone(s): (972) 563-7271, (800) 939-6631

109 Tejas Drive Ste 300

Terrell, TX 75160

**Office Hours**: 8:00 am – 5:00 pm, Monday – Friday, Extended hours Thursdays 8:00 am to 7:00pm Employment related services to those receiving TANF assistance:childcare, transportation, work related expenses as needed for clients to participate in program activities & maintain employment.

Fees: none Eligibility: those receiving TANF assistance (Temporary Assistance for Needy Families) Intake procedure: call for appt.or walk in at TWC local office Service Area: Terrell/ Kaufman County

## **Food & Clothing**

#### The Share Center

Phone(s): (972) 551-1729 Fax: 972-551-1861

103 West Jones St. Terrell, TX 75160

Food, emergency assistance, clothing

Office Hours: Wednesday: Seniors 50+ 8:00 a.m. - 11:30 a.m. Thurdays: those with children: 8:00 a.m.

- 11:15 a.m. Ages 18 - 49: 12:15 - 3:30 p.m.

Eligibility: proof of income

Fees: None Intake procedure: complete application: provide proof of residency, social security #, photo

id

Service Area: Kaufman County

#### Kaufman Christian Help Center

Phone: (972) 932-8866 400 S. Terrell Hwy Kaufman, TX 75142

Office Hours: Tuesday & Thursday 9;00 a.m. – 12:30 p.m. Fees: None Eligibility: resident of Kaufman County

Intake procedure: bring photo id with current address or utility bill

Service Area: Kaufman County

**Care Portal**: The Care Portal brings the needs of hurting children and families within our community to the attention of our local churches within our network. Giving the church a timely, non-threatening invitation and opportunity to respond to the families needs in an effort to strengthen the family holistically (Emotionally, Basic Needs, Spiritually and Socially) with Respect, Dignity and Love.

Contact Information: Tammy Pargoud 915.603.0267 tammy@goproject.org

#### The Salvation Army

Phone: (972) 962-1345 5 Oak Creek Dr. Kaufman, TX 75142

Office Hours: Monday through Friday 9:00 a.m. - 1:00 p.m.

Emergency assistance with food, clothing, shelter, utility bills, medications.

Application must be made in person. Positive identification required in form of picture- ID. Must bring proof of income, social security benefit verification or utility bill for all household members to verify eligibility for servies. Utility assistance requires cut-off notice. Rent assistance requires eviction notice. Intake procedure: walk-in only during office hours Service Area: Kaufman County

## **Health Care**

Medical

#### The Bridge Breast Network

Phone(s): (214) 821-3820, (877) 258-1396

4000 Junius Dallas, TX 75246

Office Hours: Mon.- Thurs. 8:30am— 5:00pm Friday 8:30 a.m. — 4:00 p.m.

Links uninsured/underinsured North Texas women to diagnostic & treatment services for breast cancer **Fees:** sliding scale/based on income level **Eligibility:** call for info. **Intake procedure**: call for info. **Service Area:** Collin, Dallas, Denton Ellis Erath Grayson Hood Hunt, Johnson, **Kaufman,** Navarro, Palo

Pinto Parker, Rockwall, Somervell

## **Kaufman County Indigent Health Care**

Phone: 972-932-0287 100 N. Washington Kaufman, TX 75142

Office Hours: Mon. – Fri. 8:00 a.m. – 4:30p.m.

Assistance with medical bills

Fees: Based on income & family size Eligibility: Those under age 17 are referred to Medicaid

Intake procedure: appointment required Service Area: Kaufman County

## **Kaufman Community Health Center**

Phone: (972) 932-7001 101 North Houston St. Kaufman, TX 75142 Call for days/hours

Medical, dental and assistance with RX cost. Accepts private insurance, Medicaid, CHIP and if

uninsured, sliding scale fees

Intake procedure: call for appointment

## Children's Health Insurance Program

2525 E. Hwy 175 Kaufman, TX 75142

Office Hours: Mon. – Fri. 8:00 am – 5:00 pm

Tex-Care partnership for children's insurance, CHIP or Medicaid for low income families

Eligibility: Uninsured children birth- 18 years

Service Area: Rockwall, Kaufman, and Navarro counties

Phone: (972) 932-9160

Intake procedure: call for application or apply online@ yourtexasbenefits.com

## WIC Program (Women, Infants, and Children) - Terrell

Phone(s): (972) 932-1961 Toll free; 800-942-3678

100 Old Railroad Kaufman, TX 75142

Office Hours: 7:00 am – 6:00 pm Monday-Thursday; (Noon – 1:00 closed for lunch)

\*\*Open second Saturday of each month, \* closed that following Thursday

Fees: None Eligibility: Low-income women: pregnant, breast-feeding, postpartum & children birth – 5 Intake procedure: Call for appt. Documents: bring ID /proof of residency Service Area: Kaufman Co.

## **Texas Health Steps**

Phone: (877) 847–8377 (call toll free Monday – Friday 8am-8pm) A special program for children from birth to age 21 who are on Medicaid. Provides regular medical and dental check-ups, eye exams and glasses, hearing exams and hearing aids, and other medically necessary health and dental care. Fees:

Medicaid reimbursment

Eligibility: Medicaid eligible Intake procedure: call for Information.Service Area: Texas

#### **Dental**

Baylor Dental School Phone: (214) 828-8981 3302 Gaston Ave. Dallas. TX 75246

Office Hours Mon. – Friday 8:00 a.m. – 5:00 p.m.

Low cost dental services

Fees: \$ 278 is applied toward registration, screening & x-rays (\$200 remains as a deposit for services)

Eligibility: none required

Intake procedure: Walk-in Must provide id and list of medications

#### Disability

Online Directory of disability resources in Texas

https://hhs.texas.gov/services/disability

#### **Mental Health**

**Child & Family Guidance Center** 

**Phone**: (877) 932-4157 106 South Jefferson Kaufman, TX 75142

**Office Hours**: 8:00 a.m. – 5:00 p.m.

Mental health services including clinical assessment, psychiatric services, medication management,

individual, family, group, and play therapies.

Fees: CHIP, Medicaid, self-pay, NorthSTAR, payment plans, private insurance, sliding scale

Intake procedure: Call for appointment

## ChangePoint Counseling (\*\* accepts Medicaid)

**Phone**: (972) 552-5559 1-888-229-1720

11803 Classic Lane Forney, TX 75126

Office Hours: Mon. - Thursday 8:00 a.m. - 5:00 p.m Friday: 8:00 a.m. - Noon

Counseling services for children & adults **Fees**: Accepts insurance & Medicaid

Eligibilty: None

Intake procedure: Call for appointment

changepointcounseling.com

#### **Lakes Regional MH Center**

Phone: (972) 524-4159 Fax: 972-388-2009

400 Airport Road

Mailing address: P.O. Box 747

Terrell, TX 75160

Office Hours: 8:00 am - 5:00 pm, Monday - Friday

Psychoeducational and group services

Fees: Straight fees for services. Private insurance, Medicaid, Medicare

Eligibility: Based on gross income & medical need

Intake procedure: call for appt.

Service Area: Camp, Delta, Ellis, Hopkins, Hunt, Kaufman, Lamar, Morris, Navaro, Rockwall, & Titus

#### **ADAPT Community Solutions**

Phone: toll free crisis line: 1-866-260-8000

24 hour emergency mental health evaluation for children & adults; referral to needed services

Fees: none Eligibility: no eligibility requirements

Intake procedure: call toll free number

Service Area: Collin, Dallas, Ellis, Hunt, Kaufman, & Rockwall counties

## S.T.A.R Youth & Family Program

**Phone:** (903) 581-2835 or 24 hours: 1-866-630-3551 Main office location: 2624 Kensington Suite 113

Tyler, TX 75703

Crisis hotline available 24/7, Face-to-face counseling for family and youth (in home or other location), emergency short-term shelter for youth who run away or who are unanble to stay at home because of family conflict, skill-building classes to help parents and caregivers learn how to handle difficult situations, skill-building classes for youth to help them gain coping skills and meet their needs in a positive way

Fees: none Eligibility: parent/guardian must participate in sessions

Intake procedure: call for information

Service area: Kaufman County

## **Counseling Institute of Texas**

**Phone:** (972) 271-4300 3200 Southern Drive Suite 100

Garland, TX 75043

**Office Hours**: Monday 9 a.m. – 8 p.m., Tuesday 9 a.m. – 8 p.m., Wednesday 9 a.m. – 8 p.m., Thursday 9 a.m. – 8 p.m., Friday 9 am - 6 p.m., Saturday 9 am - 4 pm Sunday closed

Individual and family counseling and therapy.

**Fees:** sliding scale ranges from \$60 – \$100 per hour based on income and family size. CIT is a training facility for Masters level practicum interns and can offer their services on a sliding scale from \$10 and up. Medicaid: CIT currently accepts Amerigroup and Parkland

Intake procedure: Call for information

Service area: All

#### **Terrell Behavioral Consultants**

Phone: (972) 563-1981 102 East Moore Ave. Terrell, TX 75160 Call for information

# Fortitude Counseling

**Phone:** (972) 362-9058 771 E. US Highway 80 Suite 105

Forney, TX 75126

Call for information

#### Straightforward Counseling

**Phone:** (972) 932-8898 506 S. Washington St. Kaufman, TX 75142

Provides counseling for children, adolescents, and adults

Fees: Call for information

Intake procedure: Call for information

#### Joanne Radeke, PhD

**Phone:** (972) 932-3941 2801 Millennium Dr. Ste. D Kaufman, TX 75142

**Office Hours**: Call for information **Fees**: Private pay ad insurance

#### **Kaufman County Chidren's Advocacy Center**

**Phone:** (972) 932-6252 500 S. Washington St. Kaufman, TX 75142

Office Hours: Mon. – Friday 9:00a.m. – 5:00 p.m.

Serves children of all ages who are victims of sexual or physical abuse

Fees: None Eligibility: referred by CPS or law enforcement

**Intake procedure**: Must have a report from CPS or law enforcement

Service area: Kaufman County

**Dallas Psychiatric Associates** 

**Phone**: (972) 248-2299 17736 Preston Rd Dallas, TX 75252

**Office Hours**: Mon. – Friday 9:00 a.m. -6:00 p.m. (closed 1:00 – 2:00 for lunch)

Medication management & counseling **Fees**: Accepts most major insurance **Intake procedure**: Call for appointment

Service area: All

Dr. Sherry Rust

Phone: (972) 932-8888

510 E. US-175 Kaufman, TX 75142

Office Hours: Mon. – Thursday 10:00 a.m. – 6:00 p.m.

Fees: Private pay & insurance

**Lakewood Group Rockwall** 

**Phone:** (972) 771-3969 2337 Ridge Rd. Ste. 101 Rockwall, TX 75087

Office Hours: Mon. – Thurs. 8:30 a.m. – Noon & 2:00 – 4:30 p.m. Friday 8:30 a.m. – Noon & 2:00-4:00

Fees: Call for information

Intake procedure: Call for appointment

**Hickory Trail Psychiatric Hospital** 

**Phone:** (972) 298-7323 2000 Old Hickory Trail De Soto, TX 75115

Office Hours: Open 24 hrs/ 7 days

Psychiatric hospital **Fees**: Call for information

**Dallas Behavioral Healthcare Hospital** 

**Phone:** (972) 982-0900 800 Kirnwood Dr DeSoto, TX 75115

Office Hours: 24 hours/ 7 days

Psychiatric hospital

Fees: Accepts most insurance & Medicaid

Intake procedure: Walk in

Dr Donna Rial-Baker

**Phone:** (469) 556-2576 763 E. Hwy 80 Ste. 100 Forney, TX 75126

Office Hours: See website www.donnarialbaker.com

Therapy for individuals, couples, & familes

Fees: Private pay: Cash & check only see website for fees

Dr Andrew Portteus - Child & Adolescent Psychiatrist

Phone: (214) 550-3367 Fax: (214) 696-3161 Email: appointments@drportteus.com

4915 W. Lovers Lane Dallas, TX 75209

Office Hours: Call for information

Mental health and evaluation treatment services for children, adolescents, and adults

Fees: Call for information

## North Texas Behavioral Health Authority (NTBHA)

## Phone; 469-290-2115 Kristy Brashear

Care Coordinators are here to assist you in getting connected to available resources in your community such as:

- Mental Health medication services
- Substance Use Disorder
- Housing and Utility assistance information
- Benefits
- Health and Wellness
- Support Groups and other additional Supports

Call for further information.

## **Housing**

Section 8 Housing - HUD

Phone(s): (972) 551-6670

Voice Mail: 972-551-6600 Ext. 256

Fax: 972-551-6633

115 N. Adelaide, Suite 305

Terrell, TX 75160

Email: housing@cityofterrell.org

Office Hours: 8:00 am - 5:00 pm, Monday - Friday, closed 12 pm - 1 pm

Fees: None Eligibility: Must meet low-income guidelines

Intake procedure: Complete application and interview to be put on waiting list ( up to two year wait)

Service Area Description: Kaufman County and surrounding areas

## Information & Referral (area wide)

State of Texas Resource Hotline 211
Information & Referral for Kaufman & Navarro County

Phone(s): (866) 758-2111

200 S Virginia P.O. Box 836 Terrell. TX 75160

Office Hours: 8:00 am - 4:00 pm, Monday - Friday

Emergency Aid: Applications taken @ 200 S. Virginia, and 112 S. Jackson, Terrell.

Information & Referral Services for social service organizations in Kaufman & Navarro counties. Food, shelter, rent assistance, counseling, child care, senior services, disaster relief, and other program information is available.

Intake procedure: call for information Service Area: Kaufman County

**Christian Help Center, Inc.** 

Website: http://www.kaufmanhelp.org/

Phone(s): (972) 932-8866 400 Terrell Highway Kaufman, TX 75142

Office Hours: Tuesday & Thursday 9:00am to 12:30 pm

Help Line, Social Services Network Service Area: Kaufman County

## **Legal Assistance**

Legal Services of North Texas Toll free number 866-614-3344

**Terrell location**: 301 N. Rockwall St. Terrell, TX 75160 (Terrell Public Library)

Office Hours: 1st & 3<sup>rd</sup> Wed each month @ 1:30 p.m.; 2<sup>nd</sup> & 4<sup>th</sup> Tues. of each month @ 8:30 am

or Terrell Community Service Center 115 N. Adelaide Terrell, TX 75160

Call for schedule

Family law, all services for low income families except criminal.

Fees: None, Documents required: social security card, current driver's license, (3) pay stubs

Eligibility: Applicants must meet income eligibility

Intake procedure: Telephone for appointment Monday through Friday 8:00 a.m. - 5:00 pm

Need volunteers: students, paralegals, attorneys

## Literacy

Wings: A Community Education Project \*\*\* Need volunteers to help teach.

Phone(s): (972) 551-6663,

Riter C. Hulsey Public Library Mon. & Tues. 10:00 a.m. – 8:00 p.m. Wed. & Thurs. 10:00 a.m. – 6:00

p.m. Friday 1:00 p.m. - 5:00 p.m. Sunday Noon - 4:00 p.m.

301 N. Rockwall Street

Terrell, TX 75160

Community education program: High School Equivalency/ GED, ESL, citizenship, computer literacy

Fees: none Eligibility: Open to any adult Intake procedure: Call for information Service Area Description: primarily Kaufman County, but everyone welcome

Need volunteers to tutor or teach

English as a Second Language classes (ESL)

held at Terrell High School 701 Town North Drive

Terrell, TX 75160

class to assist those interested in learning English as a second language

Monday & Wednesdays 4:30 p.m. – 6:30 p.m. September through April

Fees: none Eligibility: available to adults 18 years of age & older residing in

Adult Basic Education: in collaboration with Navarro College

**GED Preparation and Testing** 

Preparation classes held each Monday & Wednesday 5:30 p.m. – 8:30 p.m. at the Terrell ISD Alternative

Education Campus For information call: (972) 563-6319

701 Town North Drive

Terrell, TX 75160

Must call to enroll prior to attending classes: toll free 1-800-628-2776 or (903) 875-7464

#### **Ministerial**

**Ministerial Alliance** 

Phone: (214) 228-0130

403 N. Catherine Terrell, Texas 75160

Financial assistance with bills

No eligibility requirements Prefers client to live in Terrell

Call for information

**Parent Training/Information** 

**Partners Resource Network/ TEAM** 

Phone: 800-866-4726 Website: prntexas.org

Agency serves as a statewide Parent Training & Information Center to parents of infants, toddlers,

children and youth with all types of disabilities.

Fees: none Eligibility: available to parents with children with disabilities

Intake procedure: Call toll free number to connect to someone in area Service Area: statewide

Recreation

**Rockwall County YMCA** 

**Phone**: 972-772-9622 1210 North Goliad Rockwall. TX 75087

Office Hours: Mon.-Thurs. 4:30am – 9:15pm Fri. 4:30am - 8:00 pm, Sat. 7am-6pm Sun. 12pm-5pm.

Programs offered: After school childcare, summer camp, sports, karate, Adventure Guides

Fees: call for information/ financial assistance to families as needed; scholarships are available

Eligibility: call for information Service Area: Rockwall County

**Senior Citizens Services** 

Elder & Handicap Abuse Hotline 800-392-0210

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**Terrell Senior Citizen Center/ Meals on Wheels** 

**Phone**: 972-563-7960 **1**15 North Adelaide

Terrell, TX 75160

Office Hours: Mon.- Friday 8:00 a.m. - 1:30 p.m.

Call for information

**Kaufman Senior Citizens Center** 

Phone(s): (972) 932-7002

112 S. Jackson Kaufman, TX 75142

Office Hours: 8:00 am - 2:00 pm, Monday - Friday

Congregate meals served daily at 11:30 a.m. Hot home-delivered meals available for adults age 60+ w/in Kaufman city limits. Frozen meals available for persons living outside hot meal delivery area. Recreation & physical fitness. Nutrition education/outreach.

Fees: Donations suggested for meals

Eligibility: 60+ for most programs, except transportation & emergency aid

Intake procedure: referrals for home-delivered meals & homemaker assistance. Call for appointment.

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**Senior Connect** 

Phone: (972) -563-7960

200 S. Virginia Terrell, TX 75160 972-563-7960

General information and referral to resources via phone

#### STAAR Transit Admin. Office/Meals On Wheels/Information & Refferrall – Kaufman County

Phone(s): (972) 563-1422, (903) 641-0166 (Navarro County)

200 South Virginia St. Terrell, TX 75160

Office Hours: Monday – Friday 8:00 am – 4:00 pm

Programs: Meals on Wheels, STAR transportation, Information & Referral, Case Management, Health Screening, Health & Welfare Counseling. Meals on Wheels provides hot meals to elderly and/or disabled

individuals unable to shop/prepare meals

Fees: Call

## **Substance Abuse Help**

**Alcoholics Anonymous Terrell** 

Phones: (972) 563-2011 108 N. Blanche St. Terrell, TX 75160

Meeting Hours: call for meeting days/times

#### AA – Kaufman

107 E. Elmo

Kaufman, TX 75142

**Meeting Hours**: call for information

Fees: None Eligibility: None Intake procedure: walk-in Service Area: open to anyone

#### **Nexus Recovery Center main campus**

**Phone**: (214) 321-0156 8733 LaPrada Dr. Dallas, TX 75228

help@nexusrecovery.org

Inpatient and outpatient programs for adult women and teenage girls ages 13 – 17 including those pregnant or accompanied by children. Continuum of care from detox through aftercare

## **Transportation**

#### **STAR Transit**

Phone(s): (972) 563-5875 Toll free: 877-631-5278

Fax: (972) 563-0048 500 Industrial P.O. Box 703 Terrell, TX 75160

Office Hours: 8:00 am - 4:00 pm, Monday - Friday, except holiday. Operates from 6:00 a.m-6:00 p.m.

Public transportation provider in Kaufman County. Will transport passenger in the county when given proper advance. Medical trips into adjacent counties, including Dallas (Tuesdays and Thursdays) at higher cost. All trips must originate in Kaufman County, but may cross short distances into neighboring counties. Senior citizens 1/2 price within Kaufman county as long as the ride is within city limits

Fees: Call for fares/ all prices are one way for ALL ages.

Eligibility: Fares charged. Special arrangements can be made for welfare-to-work vouchers

Intake procedure: Call for reservations, 24 hours in advance

Service Area: Kaufman County

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## **Utility Assistance**

Information & Referral for Kaufman & Navarro County

Phone(s): (866) 758-2111, (972) 563-1421 200 S Virginia P.O. Box 836

Terrell, TX 75160

Office Hours: 8:00 am – 4:00 pm, Monday – Friday Intake procedure: call for info. Eligibility: call for info.

Service Area: Kaufman & Navarro Co

## Victims of Domestic Violence/Sexual Assault: Assistance

Genesis Center for Battered or Homeless Women and their Children

**Phone:** (214) 520-6644 2775 North Highway 34 Kaufman, TX 75142

E-mail Address: <a href="mailto:alan@genesiscenter.org">alan@genesiscenter.org</a>
Office Hours: 24 Hours, 7 days a week.

Supports and helps women in crisis and their children, also homeless women

Fees: none Eligibility: Serves 100 mile radius must attend group meetings, bible study, complete

chores, work in thrift store Intake procedure: prescreen, interview

Shelter, counseling, provides tangible daily needs; 6 – 8 month stay (up to 1 year if necessary)

Service Area: Kaufman, Van Zandt, and Henderson counties

Hope's Door New Beginnings
Phone: Crisis line: 972) 276-0057

218 N. Tenth Street Garland, TX 75040

**Office Hours**: Crisis line is answered 24 hours a day, 7 days a week in English and Spanish Intervention and prevention services to individuals and families affected by intimate partner family

violence Fees: None

#### The Family Place, Dallas

Phone: Crisis line: (214) 941-1991 Answered 24 hours a day, 7 days a week in English and Spanish

Office Hours: 24 hours a day, 7 days a week

Provides a crisis hotline, safe housing, legal help, counseling for victims and abusers

Fees: None

## **Victims of Crime/Assistance**

**Kaufman Christian Help Center** 

Phone(s): (972) 932-8866, (972) 932-8822

209 West Mulberry Kaufman, TX 75142 Office Hours: Monday – Thursdays 9:00 a.m.- 3:00 p.m. Wednesdays 9:00 a.m.- Noon Partnership between Kaufman Christian Help Center staff, Victim Relief Volunteers & law enforcement. Officer responding may dispatch response team to scene. With permission, Victim Relief responders will refer victim & their family to Kaufman Christian Help Center. Staff will help follow up & formulate a plan of care. Services available: repair/ clean damaged residence, emergency transportation/vehicle repairs, accompaniment to hospitals, courts, & other agencies, emergency food, furniture & clothing, emergency financial aid, bilingual assistance, counseling.

Fees: none Eligibility: Resident of Kaufman County Intake procedure: call for info. Service Area: Kaufman County

## The Family Peace Project

Phone: (800) 799-SAFE (7233) (answered 24 hrs.) Terrell Phone: 469-410-1337

301 W. Jackson St. Terrell, TX 75160

Office Hours: Crisis line answered 24 hours a day, 7 days a week

Services include: counseling, mentoring, safety planning (teens and children), education support for the

family. coping skills, peer support groups, individual advocacy, court accompaniment, tutoring **Fees**: none Eligibility: Children who witness or are victim to domestic violence or sexual assault

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(primary or secondary victims). Anyone aged 17 or younger (18 if still in high school, once out of high school, will be moved to adult services

#### STATE/NATIONAL CRISIS HOTLINES

Alcohol and Drug Abuse Help Line	1-800-662-4357
ADAPT Mobile Crisis Team	1-866-260-8000
Texas Child Abuse Hotline	1-800-252-5400
National Suicide Prevention Lifeline	1-800-273-8255
Poison Control	1-800-222-1222
Teen Runaway Hotline	1-800-RUNAWAY
National Domestic Violence Hotline	1-800-799-7233
Texas Youth Hotline	1-800-989-6884

## **Area Support Groups**

Jewish Family Services offers a number of different support groups, all facilitated by a licensed professional. Many groups are offered at no charge. Any group for which there is a charge is offered on a sliding-fee scale, and no one is ever denied service due to an inability to pay. Groups meet at JFS Dallas (5402 Arapaho Rd, Dallas, 75248) For information call: (972) 437-9950

## **Adoption Home Studies**

#### **Lake Pointe Church Rockwall**

Phone (469) 698-2250 (contact: Casey Christian) -Free childcare during groups: birth through 5<sup>th</sup> grade

## **Eating Disorders**

Anorexia Nervosa & Associated Disorders www.anad.org

## Cancer

Telephonic Groups

To register, call 800-813-HOPE (4673)

#### Family

**Lake Pointe Church Rockwall** 

## Support for Family of those that are Incarcerated

Call for dates/times

Phone (469) 698-2250 website lakepointe.org

## Lake Pointe Church Rockwall/Infertility Support

Call for dates/times

Phone (469)698-2250 website: lakepointe.org

-Free childcare during groups birth through 5<sup>th</sup> grade

**Lake Pointe Church Rockwall** 

# Kid Share (Divorce Recovery for Children) (parent phone interview required)

This support group is for children in grades 3-5.

Call for dates/times

Phone (469)698-2250 website: lakepointe.org

Lakes Regional Mental Health Mental Retardation

**Family Support Group** 

Call for dates/times Phone:(972) 962-3784